

# Welcome

# to the

# North Texas Behavioral Health Authority

# **Certified Community Behavioral Health Clinic**

Our collective, Certified Community Behavioral Health Clinic (CCBHC) mission is to strengthen individuals, support families, and serve communities through well-coordinated and integrated healthcare with a holistic, "no wrong door" approach providing accessible, high-quality, recovery-oriented services.

If you prefer to receive services in a language other than English, we can communicate via trained translators in more than 240 languages.

Arabic: عربي	Korean: 한국어
إذا كنت في حاجة إلى مترجم، أشر إلى اللغة المطلوبة	통역서비스가 필요한 언어를 선택하십시오.
Bengali: বাংলা আপনার যদি একজন দোভাষীর প্রয়োজন হয়, সেক্ষেত্রে অনুগ্রহ করে আপনার ভাষা উল্লেখ করুন	Mandarin (in Simplified Chinese): 普通话 如果您需要译员,请指向您的语言。 (in Traditional Chinese): 國語 如果您需要譯員,請指向您的語言
Burmese: မြန်မာ စကားပြန်လိုရင် သင့်ဘာသာစကားကို လက်ညိုးထိုးပြပါ။	Nepali: नेपाली यदि तपाईंलाई दोभाषे आवश्यक परेमा, कृपया आफ्नो भाषामा संकेत गर्नुहोस्
Cantonese (in Simplified Chinese): 粤语 如果您需要译员·请指向您的语言· (in Traditional Chinese): 粤語 如果您需要譯員·請指问您的語言	Polish: Polski Jeśli potrzebują Państwo tłumacza, proszę wskazać na swój języ
Farsi: فارسی	Portuguese: Português
اگر به مترجم احتیاج دارید لطفا با انگشت زبان خود را نشان دهید	Se precisa de um intérprete aponte para o nome da língua que fala
French: Français	Punjabi: ਪੰਜਾਬੀ
Si vous avez besoin d'un interprète, indiquez votre langue.	ਜੇ ਤੁਹਾਨੂੰ ਇੱ ਦੁਭਾਸੀਏ ਦੀ ਲੁੜ ਹੈ, ਤਾਂ ਡਿਡਪਾ ਡਡਕੇ ਆਪਣੀ ਭਾਸ਼ਾ ਵਲ ਸੰਕੇਤ ਕਰ
Haitian Creole: Kreyòl Ayisyen	Russian: Русский
Si w bezwen yon entèprêt, montre ki lang ou pale.	Если Вам нужен переводчик, укажите свой язык.
Italian: Italiano	Somali: Soomaali
Se avete bisogno di un interprete, puntate alla vostra lingua.	Hadaad u baahan tahay qof kuu turjuma, tilmaamo luqadaada.
<b>Japanese:</b> 日本語	Spanish: Español
通訳をお捜しの場合、必要な言語を指し示してください。	Si necesita un intérprete, señale su idioma.
Karen: ကညီ နမ့ၢ်လိဉ်ဘဉ် ပုၤကတိၤကျိဉ်ထံတၢဴဆယိႇ ဝံသးစူၤနဲဉ်ယီၤဆူနကျိဉ်အိဉ်ဆလိၢ်	Vietnamese: Tiếng Việt Nếu cần thông dịch viên xin hây chỉ vào ngôn ngữ của quý vị.

Thank you for taking a first step through one of the many points of entry into our North Texas Behavioral Health Authority Certified Community Behavioral Health Clinic/System of Care. Our "no wrong door" approach is intended to remove barriers and make accessing care and services as easy as possible for you and your loved ones. It also means that, however you get connected to us, you can expect to receive continuity of care and consistently high quality across all programs and services.

Our North Texas Behavioral Health Authority Certified Community Behavioral Health Clinic's practice is to ensure that you and/or your family members receive relevant and meaningful treatment. To that end, all staff will do their best to ensure that you feel valued and that your needs are met.

Please help us get an early start toward that goal by telling us the reason for your visit.

Please know that we want to take into consideration any past or current trauma or **any** event impacting you or your loved one. A thorough understanding of your life circumstances will better equip us to provide effective treatment with a focus on healing. There is space here to tell us about those experiences, but if that doesn't feel comfortable, you are encouraged to share any information you wish with a clinician at any point during your time in services with us.

It's also important for us to know about the symptoms people seeking services are experiencing. Please share that with us by checking all that apply to you or your loved one.

Anxiety□ Poor Appetite□ Worry□ Fear□ Panic Attacks□ Sadness□ Grief□
Loneliness Isolation Irritability Anger Hearing and/or Seeing Things That Others Do Not
Flashbacks□ Mood changes□ Changes in Sleep Habits□ Trouble concentrating□
Feeling Overwhelmed $\Box$ Using drugs or alcohol to feel better $\Box$
Do you feel like you want to hurt yourself? Yes $\square$ No $\square$
Do you feel like you want to hurt others? Yes $\square$ No $\square$
Learning a bit about your or your loved one's treatment will help us understand where to meet you in the process of recovery and will help us avoid suggesting care you've already tried, etc. Have you received mental health treatment elsewhere? Yes No IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII

List of medications you normally take:

Were you or your loved one referred by anyone? If so, please provide their name:

Please use this space to tell us anything additional you'd like us to know.

The goal of North Texas Behavioral Health Authority Certified Community Behavioral Health Clinic Staff is to maintain an empathic, responsive attitude in all phases of care. We are dedicated to creating an environment of choice, respect, and hope. It falls within the mission of the North Texas Behavioral Health Authority Certified Community Behavioral Health Clinic to provide integrated services related to substance use, other mental health needs, and issues related to physical health to improve the success of recovery. These integrated services may include referrals to other providers when appropriate, and you can expect to be fully involved in any recommendations or decisions about your treatment. We will engage you in person-centered, family-oriented recovery planning, and your choices and preferences will be at the forefront of that process.

Your and your loved ones' wellness and quality of life are precious to us, and we are grateful you've trusted us to provide help toward your recovery.

#### The North Texas Behavioral Health Authority Certified Community Behavioral Health Clinic is a unified entity created by The North Texas Behavioral Health Authority (NTBHA) along with Child and Family Guidance Center (CFGC); Homeward Bound, Inc. (HWB); and Southern Area Behavioral Healthcare (SABH).

A few words about your ability to receive services from an agency of your choosing:

Individuals receiving services from our NTBHA CCBHC have the right to choose their provider. NTBHA's Care Coordinators discuss freedom of choice in all their activities, and during the screening, assessment, and diagnosis process, choice of provider will be discussed with each individual or family entering services. If specialty services are required that fall outside our scope, referrals will be made outside of the CCBHC cooperative throughout the Provider Network or to agencies with whom we have referral agreements for coordination of services.

### LOCATIONS AND HOURS OF OPERATION



#### NORTH TEXAS BEHAVIORAL HEALTH AUTHORITY:

Administrative Offices in Dallas (business operations only)

co-located with HWB at Corsicana Respite House (by appointment only)

and at Dallas Deflection/Respite Center (by referral or appointment only) co-located with SABH at Dr. Louis E. Deere Behavioral Health Complex 3001 Al Lipscomb Way Dallas, Texas 75215 M-F 8am to 5pm

and at The Kaufman Bridge 108 W Grove St. Kaufman, Texas 75142 M-Th 8am to 7pm, F 8am to 5pm, Sat 8am to 12pm

Phone: 214-366-9407 Care Coordinator Referral Line: 800-241-8716 24/7 Crisis Hotline: 1-866-260-8000



#### CHILD AND FAMILY GUIDANCE CENTER:

8915 Harry Hines Boulevard Dallas Texas 75235 M-F 8am to 5pm

120 West Main Street, Suite 220 Mesquite, TX 75149 M-F 8am to 5pm

4031 West Plano Pkwy, Suite 211 Plano, Texas 75093 M-F 8am to 5pm

1505 West Jefferson Street, Suite 120 Waxahachie, Texas 75165 M-T 7am to 5pm, W 7am to 7pm, Th 8am to 5pm, F 8am to 12pm 106 South Jefferson Street Kaufman, Texas 75142 M-W 8am to 5pm

4216 Wesley Street, Suite 101 Greenville, Texas 75401 Th 8am to 5pm

761 Justin Road, Suite C Rockwall, Texas 75087 W 8am to 5pm

co-located with HWB at 319 North 12th Street, Suite 1 Corsicana, Texas 75110 M-W 8am to 5pm, Th 8am to 6pm

Phone: 214-351-3490



#### HOMEWARD BOUND, INC.

2535 Lone Star Dr. Dallas, Texas 75212 M-F 10am to 5:30pm

1930 E. Rosemeade Pkwy. Suite106 Carrollton, TX 75007 M-T 1pm to 9pm, W 10am to 7pm, Th 1pm to 9pm, F 10:30am to 6:30pm

co-located with CFGC at 319 N. 12th St., Suite 6 Corsicana, Texas 75110 M-T 9am to 5pm 5300 University Hills Boulevard Dallas, Texas 75241 M-F 8am to 4:30 pm

co-located with NORTH TEXAS BEHAVIORAL HEALTH AUTHORITY at

Corsicana Respite House (by appointment only)

and at Dallas Deflection/Respite Center (by referral or appointment only)

Mental Health: 214-941-3500 ext. 210 Substance Use: 214-941-3500 ext. 246



# SOUTHERN AREA BEHAVIORAL HEALTHCARE:

4215 Gannon Lane Dallas, Texas 75237 M-F 2pm to 10pm, Sat 1pm to 7pm Sun 2pm to 7pm

co-located with NTBHA at Dr. Louis E. Deere Behavioral Health Complex 3001 Al Lipscomb Way Dallas, Texas 75215 M-F 10am to 7pm

and at The Kaufman Bridge 110 W Grove St. Kaufman, Texas 75142 M-F 10am to 7pm

Phone: 972-283-9090

### **GENERAL CONDITIONS OF TREATMENT**

Individual in Services (Last name, First name, Middle initial)

Date of Birth

Social Security Number

#### CONSENT FOR SERVICES/GENERAL AGREEMENT

Authorization and consent are hereby given for the above-named person to receive outpatient mental health and/or substance use, diagnostic, and treatment services from the staff of our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare). It is understood that these services include an evaluation and assessment to help determine treatment or service needs via face to face and/or telemedicine. It is also acknowledged that, should services be received via telemedicine, they will be provided through video conferencing technology, and there will be a physician extender available to facilitate connectivity and any questions or concerns before, during, or after the session. The importance of providing detailed and accurate information in response to this evaluation is understood. After the evaluation and before signing the Individualized Service Plan, a detailed explanation of the proposed treatment program will be provided via the above-named person's preferred language or method. This explanation will cover the types of services that our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) staff has determined would be most beneficial. In addition, any alternative treatment/services to the proposed treatment program will be presented and discussed. If there are any changes to the treatment/service program, they will be explained and consent for these changes will be sought and obtained prior to implementation. Signing below affirms the legal authority to give this consent, and the right is reserved to withdraw this authorization and consent by written notice at any time. An opportunity to review this form has been provided, and signing below confirms agreement with all the provisions contained herein. Any disagreement or reservations can be indicated by declining to provide a signature below.

Signature of Individual or Legally Authorized Representative (LAR)

Date

Printed name of Individual or LAR

Relationship(s) to Individual in Services

### **CLIENTS' RIGHTS**

#### [THIS FORM IS TO BE GIVEN TO INDIVIDUALS TO KEEP]

The North Texas Behavioral Health Authority Certified Community Behavioral Health Clinic acknowledges and protects the rights of individuals in services, which include:

- the right to impartial access to treatment, regardless of race, religion, gender, ethnicity, age, disability, or sexual orientation.
- the right to be treated in a manner that preserves and enhances their self- respect and individuality.
- the right to receive services from any provider of their choosing within the North Texas Behavioral Health Authority Certified Community Behavioral Health Clinic or the North Texas Behavioral Health Authority Provider Network.
- the right to receive information necessary to give informed consent before the start of any procedure or treatment.
- the right to refuse treatment and to be informed of the consequences of such refusal.
- the right to actively participate in the development of an individualized treatment plan and to have the plan periodically reviewed. This includes the right to know and to meet with the professional staff members responsible for their care, to know their professional qualifications, and to know their staff positions.
- the right to obtain current information concerning their evaluation, treatment, and prognosis in understandable terms.
- the right to confidential treatment of their personal and medical records. Information from these sources will not be released without prior consent, except as required by law, or under third-party payment contracts.
- the right to voice opinions, recommendations, and grievances in relation to policies and services offered by North Texas Behavioral Health Authority Certified Community Behavioral Health Clinic at any of its locations.
- the right to refuse to participate in a research program without compromising access to services to which they are otherwise entitled.
- the right to know and participate in their discharge planning and to receive appropriate referral information prior to termination of services.

Client Rights are also available in the Texas Administrative Code, Title 25, Part 1, Ch 404, Subchapter E, <u>https://texreg.sos.state.tx.us/public/readtac\$ext.ViewTAC?tac\_view=5&ti=25&pt=1&ch=404&sch=E&rl=Y</u> and the Texas Department of State Health Services' Consumer Rights Handbook can be reviewed the via this link: https://acrobat.adobe.com/id/urn:aaid:sc:US:95acd874-5e21-4613-9183-d6eed265a2f2

Both documents are also available upon request.

### **GRIEVANCE PROCEDURE**

**Clinical Services Department** 

The North Texas Behavioral Health Authority Certified Community Behavioral Health Clinic is committed to the concerns of its clients and to receiving feedback from them. The process for a client who has a complaint or a question is to:

- 1. Begin by discussing the concern with your clinical provider. This will often clear up misunderstandings or simple problems.
- 2. If the concern is not dealt with to your satisfaction, you may speak with our \*\*\* position/title at \*\*\* telephone number or toll free at \*\*\*.
- 3. If the concern is still not addressed to your satisfaction, you may then contact:

Position/Title, Name, Credentials address telephone number, extension

4. If the concern is still not dealt with to your satisfaction, you may then contact:

Quality Management Department call: 833-392-4800 or in writing: email to <u>info@ntbha.org</u>

or mail to:

North Texas Behavioral Health Authority Attention: QM Department 8111 LBJ Freeway, Suite 900 Dallas, Texas 75251

 If you prefer to provide your feedback anonymously or without direct contact with agency staff, please scan the QR Code below or go to <u>https://form.jotform.com/230315109399052</u> to complete a fillable feedback form.



\* If you feel, at any time, that you have been treated unethically or your rights have been violated, you have the right to complain to the state board, which governs the professional discipline of the staff member:

#### Texas Medical Board 333 Guadalupe Austin, TX 78701 (512) 305-7700

Texas Board of Nursing William P. Hobby Building 333 Guadalupe, Suite 3-460 Austin, TX 78701-3944 (512) 305-6838

Texas State Board of Examiners of Licensed Professional Counselors 100 W. 49<sup>th</sup> St. Austin, TX 78756-3183 1-800-232-3162

> Texas Board of Social Worker Examiners 1100 W. 49<sup>th</sup> St. Austin, TX 78756-3183 1-800-232-3162

Texas Commission on Alcohol and Drug Abuse (TCADA) 9001 North I 35, Suite 105 Austin, TX 78753-5233 1-800-832-9623

U.S. Department of Disability – Americans with Disabilities Act 950 Pennsylvania Ave, NW Civil Rights Division Disability Rights Section – NYA Washington, D.C. 20530 202-307-0663

#### **CLIENT RIGHTS AND GRIEVANCE PROCEDURES**

I hereby acknowledge receipt of a written statement regarding my rights and responsibilities as an individual in services, which tells me how to register any complaint I might have. *This is a legal consent and assignment of benefits form. Read it carefully and ask any questions you may have prior to signing it. This consent is valid for only twelve (12) months and must be renewed annually if services continue.* 

Signature of Individual or Legally Authorized Representative (LAR)

Date

Printed name of Individual or LAR

Relationship(s) to Individual in Services

### CONSENT TO PARTICIPATE IN CARE VIA TELEHEALTH

Individual's Name: Date of Birth:

- 1. I hereby voluntarily consent to participate in telehealth sessions, whereby I will be receiving therapeutic and/or prescriber services via videoconferencing technology.
- 2. I have been informed as to how the video conferencing technology will be used to affect my care. I understand that this care will not be the same as a face-to-face interaction with my health care provider visit due to the fact that we will not be in the same room.
- 3. I understand that there are potential risks associated with this technology, including but not limited to interruptions, lack of audio or video, unauthorized access, and technical difficulties. I understand that I or my mental health care provider(s) can discontinue the telehealth session if one of us feels that the videoconferencing connections are not adequate for the situation.
- 4. I understand that, during my telehealth session, there will be a clinical extender available to me at my location in the event that I have any questions or concerns before, during, or after the session (on-site services only).
- 5. I understand that, at any time, if either my mental health care provider or I decide that telehealth is not the appropriate type of care for me, either my provider or I can terminate telecounseling and/or telemedicine. I understand that if my mental health care provider feels that a face-to-face appointment is necessary, I will need to come to the closest possible location for an in-person visit.
- 6. I understand that my express consent is required to release any healthcare information, including but not limited to information relating to testing, diagnosis, or treatment for psychiatric disorders/mental health, drug or alcohol abuse/use, HIV (AIDS virus), or sexually transmitted diseases. Should I choose to release any information to outside entities, I will do so through the standard Release of Information form provided by the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare).
- 7. I understand staff members other than the clinician may also be present during the session for the facilitation of telehealth care or technology. The above-mentioned persons will maintain the confidentiality of all information obtained. I further understand that I will be informed of their presence in the session and thus will have the right to request that non-clinical personnel leave the telehealth session.
- 8. I have had the alternatives to telemedicine explained to me, and in choosing to participate in a telemedicine session, I understand that some parts of the examination involving physical tests or laboratory evaluations may be conducted by individuals at my location at the direction of my health care provider.

- 9. I agree that telehealth encounters may result in my Protected Health Information (PHI) being retained and used as described by federal HIPAA (Health Insurance Portability & Accountability Act) regulations. As such, various HIPAA regulations pertaining to this PHI may become applicable. I understand that the North Texas Behavioral Health Authority Certified Community Behavioral Health Clinic shall operate in accordance with all HIPAA provisions, as well as all applicable federal, state, and local laws. The interactive tele-video equipment and telecommunication lines used in sessions are HIPAA-approved for my security and privacy.
- 10. I understand that I can revoke this consent at any time in writing via a requested Revocation of Authorization form. I understand that a record of this revocation will be maintained in my medical record. In the event that I choose to revoke this consent, I understand that I will not be able to continue with my treatment via telehealth.
- 11. I have read this document carefully, or have had it read to me, and understand the risks and benefits of telehealth sessions. I have had my questions regarding the procedure explained and I hereby consent to participate in telehealth visits under the terms described.

This consent will remain in effect for 12 months from the date signed unless revoked by me in writing, whichever occurs first.

	OR	
Signature of Individual in Services		Guardian or Legally Authorized Representative

Date

Date

#### **HIPAA Privacy Notice**

*Effective: April 14, 2003* This notice describes how your medical or health information may be used and disclosed and how you can access this information. Please review it carefully.

When you receive treatment from the North Texas Behavioral Health Authority Certified Community Behavioral Health Clinic, we may generate and receive health information about you. Health information includes any information that relates to (1) your past, present, or future physical or mental health or condition, (2) providing health care to you, or (3) the past, present, or future payment for your health care.

This Notice tells you about your privacy rights, our duty to protect health information that identifies you, and how our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) may use or disclose health information that identifies you without your written permission. Please note:

- We will not disclose information about you related to HIV/AIDS without your specific written permission unless the law allows us to disclose the information.
- If you are also being treated for alcohol or drug abuse, federal law protects your records and regulations found in the Code of Federal Regulations at Title 42, Part 2. Violation of these laws that protect alcohol or drug abuse treatment records is a crime, and suspected violations may be reported to appropriate authorities in accordance with federal regulations.

This notice does not apply to health information that does not identify you or anyone else. Please share this Notice with everyone in your household who receives treatment from the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare).

#### Your Privacy Rights

The law gives you the right to:

- Look at or get a copy of the health information the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) has about you, in most situations.
- 2. Ask our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) to correct certain information, including certain health information, if you believe the information is wrong or incomplete.

- 3. Ask our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) to limit the use or disclosure of health information about you more than the law requires.
- 4. Tell our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) where and how to send messages that include health information about you, if you think sending the information to your usual address could put you in danger. You must put this request in writing, and you must be specific about where and how to contact you.
- 5. Request a list of disclosures of your medical record information. This list would not include disclosures prior to April 14, 2003.
- 6. Ask for additional copies of this Notice from our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare).
- 7. Withdraw permission you have given our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) to use or disclose health information that identifies you, unless action has already been taken based on your permission. You must withdraw your permission in writing.

#### NTBHA CCBHC's Duty to Protect Health Information

The law requires our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) to protect the privacy of health information that identifies you. It also requires that you're given a copy of this Notice of our legal duties and privacy practices. In most situations, health information that identifies you may not be used or disclosed without your written permission. This Notice explains when our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) may use or disclose health information that identifies you without your permission.

- For all other uses and disclosures, our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) must obtain your written permission, which you may withdraw at any time.
- If the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) changes its privacy practices, it must notify you of the changes by mailing a new Privacy Notice to the most recent address you have given.
- NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) employees are required to protect the privacy of health information that identifies you.

#### How NTBHA CCBHC Uses and Discloses Health Information

#### Payment:

NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) may use or disclose health information about you to pay or collect payment for your health care.

#### Health Care Operations:

We can also use your health information for health care operations such as:

- Activities to improve health care, evaluating programs, and developing procedures.
- Case management and care coordination.
- Reviewing the competence, qualifications, performance of health care professionals and others.
- Conducting training programs and resolving internal grievances.
- Conducting accreditation, certification, licensing, or credentialing activities.
- Providing medical review, legal services, or auditing functions.
- Engaging in business planning and management or general administration.

#### Treatment:

We can use or disclose your health information to:

- Provide, coordinate, or manage health care or related services. This includes providing care to you, consulting with another health care provider about you, and referring you to another health care provider.
- Unless you ask us not to, we may also contact you to remind you of an appointment or to offer treatment alternatives or other health-related information that may interest you.

#### Family member, other relative, or close personal friend:

Our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) may release health information about you to a family member, other relative, or close friend when:

- You have agreed to the disclosure and the health information is related to that person's involvement with your care or payment for your care.
- You have a legally authorized representative (LAR) who is appointed by a court to represent your interests.

#### Government programs providing public benefits:

The NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) may disclose health information about you to another government agency offering public benefits if:

• The information relates to whether you qualify for services, or receive services funded by a government assistance program and the law requires or specifically allows the disclosure.

#### Public health:

We will disclose your health information when law or governmental regulation requires this and if directed by the public health authority.

#### Serious threat to health or safety:

We may use or disclose your health information to medical or law enforcement personnel if you or others are in danger and the information is necessary to prevent physical harm.

#### For judicial or administrative proceedings:

Our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) may disclose health information about you in response to:

- To comply with a grand jury subpoena;
- An order from a regular or administrative court; or
- A subpoena or other discovery request by a party to a lawsuit.

#### As required by law:

NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) must use or disclose health information about you when a law requires the use or disclosure.

#### Contractors:

NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) may disclose health information about you to our contractor(s) if the contractor:

- Needs the information to perform services for our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare); and
- Agrees to protect the privacy of the information.

#### Secretary of Health and Human Services:

Agencies must disclose health information about you to the Secretary of Health and Human Services when the Secretary wants it to enforce privacy protections.

#### Research:

Our NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) may use or disclose health information about you for research if information identifying you is removed from the health information.

#### Other uses and disclosures:

The NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) may use or disclose health information about you:

- To create health information that does not identify any specific individual;
- For purposes of lawful national security activities;
- To federal officials to protect the President and others;
- To a prison or jail, if you are an inmate of that prison or jail, or to law enforcement personnel if you are in custody so that they may provide health care to you;
- To comply with workers' compensation laws or similar laws.

If you have questions about this Notice or need more information about your privacy rights, you may contact our NTBHA Compliance Department directly at 833-392-4800 or via e-mail at compliance@ntbha.org.

If you believe your privacy rights have been violated, you may file a complaint by contacting the:

#### Office for Civil Rights U.S. Department of Health & Human Services 1301 Young Street - Suite 1169 Dallas, TX 75202 (214) 767-4056; (214) 767-8940 (TDD) (214) 767-0432 FAX

Texas Office of the Attorney General by mail at P.O. Box 12548, Austin, Texas, 78711-2548 or by telephone at (800) 806-2092

#### There will be no retaliation for filing a complaint.

# AUTHORIZATION FOR DISCLOSURE, USE, OR RECEIPT OF PROTECTED HEALTH INFORMATION

(Note: For individuals receiving alcohol or drug abuse treatment, this form serves as the consent required by 42CFR §2.31.) You have the right to refuse to sign this authorization. The NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) will not withhold treatment, Medicaid benefits, or payment processing if you refuse to sign this authorization.

You will receive or have access to a copy of this signed authorization.

Information about Individual Receiving Services:

Full Legal Name of Individual:	
Individual's Date of Birth:	
Social Security Number:	unavailable/declined to provide
Address:	
City:	
State:	
Zip:	

I authorize designated staff of the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) to disclose/duse/dreceive (check all that apply) the following written or verbal protected health information about me as described below.

Psychiatrist Notes	Psychotherapy Notes	Lab Results
Progress Note	Billing Records	
Clinical Assessment	Other	

The facility's designated staff may  $\Box$  disclose/ $\Box$ use/ $\Box$ receive (check all that apply) protected health information about me  $\Box$ to/ $\Box$ from (check either or both):

(name of person, organization, or facility)

The Disclose/Duse/Dreceipt (check all that apply) is for the following purpose(s):

- □ to assist in receiving social security benefits
- □ to assist with litigation
- □ to assist with receiving services
- to assist in my educational placement
- □ to facilitate care coordination
- to coordinate my discharge
- planning/placement at my request
- other: \_\_\_\_\_

I also authorize the Disclose/Duse/Dreceipt (check all that apply) of my health information regarding: HIV/AIDS and/or Alcohol/Drug Abuse Treatment:

- 🗌 yes
- 🗆 no

If you are authorizing disclosure of information, then, except for information related to alcohol or drug abuse treatment, the potential exists for the information described in this authorization to be re-disclosed by the recipient. If the information is re-disclosed, then it is no longer protected by medical privacy laws.

If you are signing as a parent/guardian/managing conservator of a minor or as a guardian of an adult, the information disclosed/used/received may contain references about you and your family.

You have the right to revoke this authorization. To revoke this authorization, you must deliver a written statement, signed by you, to the organization or facility where you gave your authorization (identified above), which provides the date and purpose of this authorization and your intent to revoke it. Your revocation will be effective the date it is received by the organization/facility, except to the extent that the organization/facility has already relied upon your authorization to use or disclose your health information as described in the Notice of Privacy Practices.

Unless this authorization is revoked earlier, it will expire one year from the date signed.

Legally Authorized Representative's Signature (if individual in services is a minor)

Representative's Relationship

### **FINANCIAL AGREEMENT**

#### FINANCIAL AGREEMENT AND ASSIGNMENT OF BENEFITS

In consideration of the services to be rendered to the above name individual, I hereby promise to pay for those services in accordance with the rates and terms now in effect at within the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) to the extent I am legally responsible for such payment. I hereby assign to the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) any and all benefits and all interest and rights (including causes of action and the right to enforce payment) for services rendered under any insurance policies or any reimbursement or prepaid health care plan. I acknowledge that any balance not covered or paid by such policy or plan, not covered by Medicaid, Medicare or Worker's Compensation is my legal responsibility.

#### IF I AM A MEDICAID PATIENT

I understand that, in the opinion of the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare), the services that I have requested to be provided to the above-named individual on this date may not be covered under the Texas Medical Assistance Program as being reasonable and medically necessary for my/their care. I understand that the Texas Department of Human Services or its health-insuring agent determines the medical necessity of the services that I request and receive. I also understand that I am responsible for payment of the services I request and receive if these services are determined not to be reasonable and medically necessary for my care. I understand that, if I do not have insurance, financial assistance may be available through a Sliding Scale Co-Payment, if I meet the eligibility requirements and provide verification of my income.

Picture ID Verified □ yes □ no □ N/A (not available at time of signature) Type of ID:

#### **GUARANTY**

I hereby guarantee payment of the account of the above-named individual. I further agree to pay in full the charge due at the beginning of each session unless other arrangements have been agreed to by the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) in writing. I have been told the amount due per session and understand that this amount covers only the charge for each appointment and does not include any other services or activities.

Signature of Guarantor

Printed Name

Street Address

City/State/Zip

### FINANCIAL AND INSURANCE VERIFICATION FORM

Date:	Local Case Number:

### Demographics

First Name	Middle Name	Last Name
Social Security Number	Birth Date	Gender Male Female Non-binary Intersex Transgender Other or Declined to Answer
Home Address	City	State
Zip Code	County	Home Phone Cell Phone
Marital Status          Married         Separated, length of         separation         Single         Divorced         Widow	Race American Indian or Alaska Native Asian Black or African American Native Hawaiian or Other Pacific Islander White More than one race Unknown or Declined to Answer	Ethnicity Hispanic or Latino Non-Hispanic or Latino Unknown or Declined to Answer

Email Address	

# **Emergency Contact(s)** (Release of Information must be obtained for Emergency Contacts)

Name	Relationship	Contact Phone

#### Insurance

Plan Name	Policy Number/Group Number	Effective Date
Medicaid MCO Name:		
Medicare Part B		
Medicare Part D: Yes No		
Medicare Part C Plan Name:		
CHIP Plan Name:		
Commercial Insurance Plan Name:	Policy Number:	
Policy Holder Name:	Group Number:	
Policy Holder Relationship:	Copay/Coinsurance:	-
Commercial Insurance Plan Name:	Policy Number:	
Policy Holder Name:	Group Number:	
Policy Holder Relationship:	Copay/Coinsurance:	
Veteran with VA Benefits (Has the		Not Applicable
patient served in the military and		
was honorably discharged?)		
NORTH TEXAS BEHAVIORAL	□YES	Comments:
HEALTH AUTHORITY Eligibility		
Proof of Income Received □         such as: last 2 pay stubs, Previous Year W-2,         SSI/SSDI documentation, child support         documentation, food stamp paperwork         Proof of Residency Received □         such as: utility bill, Lease, Letter from         shelter/temporary housing/ or VOA form         Picture ID □         such as: Driver License, State ID, Jail ID, Military         ID, Shelter-Issued ID, School ID etc.	DOCUMENTS UNAVAILABLE Inability to provide any of these documents is <b>not</b> a barrier to receiving care. Services will be provided with the understanding that any necessary documentation can be provided at a later time.	
Proof of Insurance  such as: copy of Insurance Card or Paperwork		

#### **Government Assistance** (Do not include as income)

Food Stamps/SNAP	
TANF	
Other	

**Income** (Monthly – proof required) *Household members include patient, spouse, parent/guardian, and dependents* 

	Self	Household Member 2	Household Member 3	Household Member 4	Household Member 5
			member 5		
Gross Wages & Tips					
Retirement/Pension					
Social					
Security/SSI/SSDI					
Veterans					
Unemployment					
Workman's Comp					
Other (Child					
Support, Alimony,					
Trust, Interest					
income)					
Total					

#### Number in Household \_\_\_\_\_

Household members include patient, spouse, parent/guardian, and dependents.

#### Extraordinary Expenses (Expenses must be incurred in the last 12 months – proof required)

Major Medical Expenses	
Major Casualty/Loss	
Care of Disabled Persons	
Childcare Expenses	
Total	

#### **Grand Total** (Income minus Extraordinary Expenses)

Total \$
----------

#### Ability to Pay

Maximum Monthly Fee	\$

#### Eligibility for Other Resources (If yes list and refer for assistance)

#### Additional Explanation/Details

#### Assignment of Benefits

I request that payment of authorized insurance benefits, including Medicare, if appropriate, be made on my behalf to the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) for services provided to me.

I authorize the release of any medical or other information necessary to determine benefits or the benefits payable for related services to the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare), the Health Care Financing Administration, my insurance carrier, or other medical entity.

A copy of this authorization may be sent to the Health Care Financing Administration, my insurance company, or other entity if requested.

Signature:

Date:

#### **Rights & Responsibilities**

I affirm that the information provided by me is accurate and true. I understand this information will be verified and any falsification of this information could result in me being billed at the full applicable rate. I understand failure to provide all necessary documents may result in me being billed at the full applicable rate.

I understand this information is required to be updated on a yearly basis.

I understand the information contained in this form may be used to determine my eligibility for State funding.

I have the right to appeal denied eligibility.

I have the right to ask about this form.

I have the right to review the information provided on this form.

I have the right to Emergent, Medication, and initial Case Management services regardless of my ability to pay or providing complete document.

Signature of Person Receiving Services:	Date:
Signature of Parent/Guardian/LAR (if applicable):	Date:
Staff Signature:	Date:

## HEALTH AND HUMAN SERVICES COMMISSION MENTAL HEALTH MONTHLY ABILITY-TO-PAY FEE SCHEDULE FOR 2023

25 TAC, Section 412.106

Effective March 1, 2023

Maximum Monthly Fee By Family Size											
Annual Gross Income	Monthly Gross Income	1	2	3	4	5	6	7	8	9+	% monthly income fami size 1
14,580	1,215	0	0	0	0	0	0	0	0	0	
21,870	1,823	46	0	0	0	0	0	0	0	0	2.50
24,440	2,037	54	0	0	0	0	0	0	0	0	2.66
27,010	2,251	63	0	0	0	0	0	0	0	0	2.82
29,580	2,465	73	46	0	0	0	0	0	0	0	2.98
32,150	2,679	84	54	0	0	0	0	0	0	0	3.14
34,720	2,893	95	63	0	0	0	0	0	0	0	3.30
37,290	3,108	108	73	46	0	0	0	0	0	0	3.46
39,860	3,322	120	84	54	0	0	0	0	0	0	3.62
42,430	3,536	134	95	63	0	0	0	0	0	0	3.78
45,000	3,750	148	108	73	46	0	0	0	0	0	3.94
47,570	3,964	163	120	84	54	0	0	0	0	0	4.10
50,140	4,178	178	134	95	63	0	0	0	0	0	4.26
52,710	4,393	194	148	108	73	46	0	0	0	0	4.42
55,280	4,607	211	163	120	84	54	0	0	0	0	4.58
57,850	4,821	229	178	134	95	63	0	0	0	0	4.74
60,420	5,035	247	194	148	108	73	46	0	0	0	4.90
62,990	5,249	266	211	163	120	84	54	0	0	0	5.06
65,560	5,463	285	229	178	134	95	63	0	0	0	5.22
68,130	5,678	305	247	194	148	108	73	46	0	0	5.38
70,700	5,892	326	266	211	163	120	84	54	0	0	5.54
73,270	6,106	348	285	229	178	134	95	63	0	0	5.70
75,840	6,320	370	305	247	194	148	108	73	46	0	5.86
78,410	6,534	393	326	266	211	163	120	84	54	0	6.02
80,980	6,748	417	348	285	229	178	134	95	63	0	6.18
83,550	6,963	441	370	305	247	194	148	108	73	46	6.34
86,120	7,177	466	393	326	266	211	163	120	84	54	6.50
88,690	7,391	492	417	348	285	229	178	134	95	63	6.66
91,260	7,605	519	441	370	305	247	194	148	108	73	6.82
93,830	7,819	546	466	393	326	266	211	163	120	84	6.98
96,400	8,033	574	492	417	348	285	229	178	134	95	7.14
98,970	8,248	602	519	441	370	305	247	194	148	108	7.30
101,540	8,462	631	546	466	393	326	266	211	163	120	7.46
104,110	8,676	661	574	492	417	348	285	229	178	134	7.62
106,680	8,890	692	602	519	441	370	305	247	194	148	7.78
109,250	9,104	723	631	546	466	393	326	266	211	163	7.94
111,820	9,318	755	661	574	492	417	348	285	229	178	8.10
114,390	9,533	787	692	602	519	441	370	305	247	194	8.26
116,960	9,747	821	723	631	546	466	393	326	266	211	8.42
119,530	9,961	855	755	661	574	400	417	348	285	229	8.58
122,100	10,175	889	787	692	602	519	441	370	305	247	8.74
124,670	10,389	925	821	723	631	546	466	393	326	266	8.90
127,240	10,503	961	855	755	661	574	492	417	348	285	9.06
129,810	10,818	997	889	787	692	602	519	441	370	305	9.22
132,380	11,032	1,035	925	821	723	631	546	466	393	326	9.38
134,950	11,246	1,033	923	855	755	661	574	400	417	348	9.54
134,930	11,240	1,112	997	889	787	692	602	519	417	340	
140,090	11,460	1,112	1,035	925	821	723	631	546	441	393	9.86
140,090	11,888	1,191	1,035	925	855	725	661	574	400	417	9.80
										417	-
145,230	12,103	1,232	1,112	997	889	787	692	602	519		10.18
147,800	12,317	1,274	1,151	1,035	925	821	723	631	546	466	10.34
150,370	12,531	1,316	1,191	1,073	961	855	755	661	574	492	10.50
152,940	12,745	1,359	1,232	1,112	997	889	787	692	602	519	10.66
155,510	12,959	1,402	1,274	1,151	1,035	925	821	723	631	546	10.82
158,080	13,173	1,446	1,316	1,191	1,073	961	855	755	661	574	10.98
160,650	13,388	1,491	1,359	1,232	1,112	997	889	787	692	602	11.14

REVISED MARCH 10, 2023

"Poverty Level – 1 Person Household" 14,580

"Additional Persons Per Household" 5,140

Source: 2023 Federal Poverty Guidelines

2.5% of monthly income at first charge for family size (FS)-1 and increasing .16% at every level. Use FS-1 amounts in each FS column beginning at 150% of FPG.

To arrive at Annual Gross Income:	
<ol> <li>Take Poverty Level * 1.5 = 1st chargeable</li> </ol>	1. 14580 * 1.5 = 21870
rate	
2. Poverty level increment amount for each	2. 5140/2=2570
additional family member/2 = increments to	
use	
3. 1st chargeable rate + increments to use =	3. 21870+2570 = 24440
Annual Gross Income	

https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines

### **VERIFICATION OF RECEIPT OF RIGHTS**

I verify my understanding as a person receiving services or as a legal representative of a person receiving services from the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare). My signature means that these rights have been explained to me in simple non-technical language, that all questions have been answered to my satisfaction, and I understand my rights. This verification is valid for as long as I am a client of the NTBHA CCBHC (North Texas Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Health Authority; Child and Family Guidance Center; Homeward Bound, Inc.; Southern Area Behavioral Healthcare) unless information has changed at which time an updated copy will be provided to me. Should a change occur that impacts my rights, a new verification form will need to be completed by myself or my legal representative.

The person receiving services or legal representative will initial each applicable form to indicate receipt of rights.

Verbal	Written	N/A	
			Consent for Service / Financial Agreement
			Clients' Rights / Grievance Procedure
			Notice of Privacy Practices
			Authorization for Use & Disclosure of PHI

Signature of Individual in Services	Date
Signature of Legally Authorized Representative (if required)	Date
Signature of Staff Member	Date
Signature of Witness (if individual is unable/unwilling to sign)	Date

# 2025 HEALTH AND HUMAN SERVICES COMMISSION Local Authority Monthly Ability to Pay Fee Schedule

26 TAC, Section 301.517 26 TAC, Section 301.111

Maximum Monthly Fee By Family Size

Effective February 7, 2025

Annual Gross Income	Monthly Gross Income	1	2	3	4	5	6	7	8	9+	% monthly income family size 1
15,650	1,304	0	0	0	0	0	0	0	0	0	
23,475	1,956	47	0	0	0	0	0	0	0	0	2.50%
26,225	2,185	56	0	0	0	0	0	0	0	0	2.66%
28,975	2,415	66	0	0	0	0	0	0	0	0	2.82%
31,725	2,644	76	47	0	0	0	0	0	0	0	2.98%
34,475	2,873	87	56	0	0	0	0	0	0	0	3.14%
37,225	3,102	99	66	0	0	0	0	0	0	0	3.30%
39,975	3,331	112	76	47	0	0	0	0	0	0	3.46%
42,725	3,560	125	87	56	0	0	0	0	0	0	3.62%
45,475	3,790	139	99	66	0	0	0	0	0	0	3.78%
48,225	4,019	154	112	76	47	0	0	0	0	0	3.94%
50,975	4,248	169	125	87	56	0	0	0	0	0	4.10%
53,725	4,477	185	139	99	66	0	0	0	0	0	4.26%
56,475	4,706	202	154	112	76	47	0	0	0	0	4.42%
59,225	4,700	202	169	125	87	56	0	0	0	0	4.58%
		238	185	125	99	66	0	0	0	0	4.38%
61,975	5,165	238	202			76	47				4.74%
64,725	5,394			154	112			0	0	0	
67,475	5,623	277	220	169	125	87	56	0	0	0	5.06%
70,225	5,852	297	238	185	139	99	66	0	0	0	5.22%
72,975	6,081	318	257	202	154	112	76	47	0	0	5.38%
75,725	6,310	340	277	220	169	125	87	56	0	0	5.54%
78,475	6,540	363	297	238	185	139	99	66	0	0	5.70%
81,225	6,769	386	318	257	202	154	112	76	47	0	5.86%
83,975	6,998	410	340	277	220	169	125	87	56	0	6.02%
86,725	7,227	435	363	297	238	185	139	99	66	0	6.18%
89,475	7,456	460	386	318	257	202	154	112	76	47	6.34%
92,225	7,685	487	410	340	277	220	169	125	87	56	6.50%
94,975	7,915	514	435	363	297	238	185	139	99	66	6.66%
97,725	8,144	541	460	386	318	257	202	154	112	76	6.82%
100,475	8,373	570	487	410	340	207	202	169	125	87	6.98%
		599	514	435	363	297	238	185	139	99	7.14%
103,225	8,602		541	40		318					7.147
105,975	8,831	628			386		257	202	154	112	
108,725	9,060	659	570	487	410	340	277	220	169	125	7.46%
111,475	9,290	690	599	514	435	363	297	238	185	139	7.62%
114,225	9,519	722	628	541	460	386	318	257	202	154	7.78%
116,975	9,748	755	659	570	487	410	340	277	220	169	7.94%
119,725	9,977	788	690	599	514	435	363	297	238	185	8.10%
122,475	10,206	822	722	628	541	460	386	318	257	202	8.26%
125,225	10,435	857	755	659	570	487	410	340	277	220	8.42%
127,975	10,665	892	788	690	599	514	435	363	297	238	8.58%
130,725	10,894	929	822	722	628	541	460	386	318	257	8.74%
133,475	11,123	966	857	755	659	570	487	410	340	277	8.90%
136,225	11,352	1,003	892	788	690	599	514	435	363	297	9.06%
138,975	11,581	1,042	929	822	722	628	541	460	386	318	9.22%
141,725	11,810	1,081	966	857	755	659	570	487	410	340	9.38%
144,475	12,040	1,121	1,003	892	788	690	599	514	435	363	9.54%
		1,121	1,003	929	822	722	628	541	460	386	9.70%
147,225	12,269	1,101	1,042	929	857	755	659	570	400	410	9.86%
149,975	12,498										
152,725	12,727	1,244	1,121	1,003	892	788	690	599	514	435	10.02%
155,475	12,956	1,287	1,161	1,042	929	822	722	628	541	460	10.18%
158,225	13,185	1,330	1,202	1,081	966	857	755	659	570	487	10.34%
160,975	13,415	1,375	1,244	1,121	1,003	892	788	690	599	514	10.50%
163,725	13,644	1,419	1,287	1,161	1,042	929	822	722	628	541	10.66%
166,475	13,873	1,465	1,330	1,202	1,081	966	857	755	659	570	10.82%
169,225	14,102	1,511	1,375	1,244	1,121	1,003	892	788	690	599	10.98%
171,975	14,331	1,558	1,419	1,287	1,161	1,042	929	822	722	628	11.14%
174,725	14,560	1,606	1,465	1,330	1,202	1,081	966	857	755	659	11.30%